

Senator Gaughran's PSEG Community Survey Results

Total Responses: 3,243

Did your home lose power after Tropical Storm Isaias?

Yes 96.01%
No 3.99%

Were you able to easily contact PSEG about your outage?

Yes 41.33%
No 58.67%

How long did it take PSEG to restore your power?

24 hours or less 7.59%
1-2 days 10.94%
3-4 days 24.19%
5 days or more 52.17%
Power was still out when survey completed 5.11%

Did PSEG restore power before the estimated time of restoration?

Yes 7.46%
No 67.46%
Restoration time not provided 25.08%

Did you experience any of the following?

Called for Emergency Services 5.29%
Damage to property 20.34%
Power line came down on my property 11.06%
Had to discard food 63.31%

Average amount of food discarded: \$434.66

PSEG has a Critical Care Program, were you aware that this program existed?

Yes, I'm aware & someone in my house is on the list 2.40%
Yes, I'm aware but no one in my house is on the list 19.85%
No, I did not know & I don't believe anyone in my household would qualify 56.51%
No, I did not know & believe someone in my household might qualify 21.24%